



智能可视化门铃X9 使用说明书



使用前请扫码查看产品介绍
以及详细使用教程

外观介绍

门铃:

- 复位键
- 麦克风
- 摄像头
- 光敏感应器
- 门铃按键
- 充电口
- 指示灯
- 扬声器
- 螺丝口
- 固定背板

叮咚机:

- 指示灯
- 配对按键
- 音量大小
- 切换铃声
- 扬声器

产品功能介绍

可视通话:
当有人按门铃时,已绑定门铃的手机将会收到来自APP的推送通知,可与来访者视频通话。

共享门铃:
使用账号共享时,被共享者需要先下载APP并进行验证登录,然后通过管理员进行共享发送,发送成功后,被共享者APP内将会接收到共享邀请,此时点击邀请消息并接受共享即可完成共享。
使用二维码共享时,被共享者需要先下载APP并进行验证登录点击右上角"+"选择"扫一扫"功能,扫描管理员APP内的共享二维码即可完成共享。
(注:最多可分享给9个好友使用,但同一时间只能一个人接听)

低电量与充电
当电池电量较低时,门铃会发送低电量提醒到绑定的客户端,请将设备充电。充电过程中指示灯为红色,充电完成指示灯熄灭。

使用说明

- 扫描二维码进入下载页面,选择对应的手机系统安装"芯动智家"APP
- 注册与登录:该APP支持手机号码或邮箱地址注册,也可以不注册以游客身份登录,游客登录可直接使用APP,但是设备被重置后会丢失绑定信息。
- 添加设备:在页面右上角点击图标"+",按APP提示进行设备的添加与绑定。
- 设备配网:设备不支持5G频段的Wi-Fi,所以双频路由器请选择2.4G频段的Wi-Fi账号进行配网,其他路由器不用做选择。
双频路由器5G频段Wi-Fi通常在名字后面有"5G"标识,切记不要选择该Wi-Fi进行配网。
- 门铃推送的工作逻辑:完成绑定之后按下门铃,APP将会收到消息推送,选择"拒绝"或者接听后挂断,门铃将会进入关机状态,该状态可再次触发门铃发消息推送到手机。如果不发消息做任何处理,30秒内我们只会有一条消息推送到手机,避免他人恶意按门铃给你带来垃圾消息过多的干扰,直至30秒后设备关机,再次触发门铃才会给您新的消息推送。

如下面Wi-Fi:
NAXCLOW_2.4G 正确可用
NAXCLOW_5G 错误不可用

如果更改过Wi-Fi名字的路由器需要自己核验该Wi-Fi是处在哪个频段。
如果不确定自己的Wi-Fi频段,可以登录路由器后台查看。一般路由器后台登录地址与账号密码在产品底部有贴纸注明。



(以此图举例:在浏览器地址栏输入路由器IP 即可进入后台登录页面,账号密码按路由器出厂默认输入即可登录路由器后台查看设置Wi-Fi相关信息)

注意事项:

- 请打开手机蓝牙、Wi-Fi,并允许APP所有权限才可以正常使用产品。
- 请在Wi-Fi信号良好的环境中使用本产品,尽量不要贴在金属门上。
- 本产品不支持5G Wi-Fi。
- 门铃安装前请在将要安装的位置上进行正常的功能测试,确保本产品能够正常使用。完成安装后请撕下镜片保护膜。

门铃与叮咚机配对



- 叮咚机接通电源。
- 长按叮咚机配对按键2秒钟,指示灯长亮进入配对状态。
- 按一下门铃按键,门铃和叮咚机自动配对,配对完成后叮咚机指示灯熄灭。

注意事项:

- 配对过程中门铃和叮咚机应尽量靠近。
- 确保门铃电量充足。
- 配对完成后指示灯会自动熄灭。
- 十秒内不按门铃,叮咚机指示灯会自动熄灭。
- 如果配对失败或需重新配对,请重复配对操作流程。

重置与恢复出厂设置

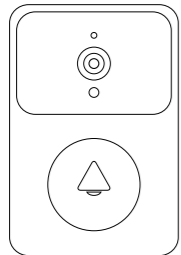
重置:长按门铃按键十秒钟,直到门铃发出"重置成功"提示音。




恢复出厂设置:如遇设备死机或有其他因素需恢复出厂设置,取下门铃,点按门铃复位脚孔里的黑色按键。



门铃背面



Smart Doorbell X9 User manual



please scan QR code to learn
the product introduction and
using tutorial before usage.

Product instruction

Doorbell:

- reset
- microphone
- camera
- sensor
- doorbell button
- charging port
- indicator
- speaker
- screw
- rear mount

DingDong:

- indicator
- match button
- volume control
- melody switch
- speaker

Product functions

visualizable talking:
when someone press the doorbell, cellphone that combined to it will receive a notification, and will be able to talk to visitor.

share doorbell:
you can shall your visitor records to other users.
other user needs to download app and log in.
(supports maximum 9 shares, only 1 can answer the doorbell.)

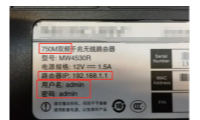
low power& Charging
cellphone will receive a notification when device is low power.
red indicator lights on while charging, and lights off after fully charged.

How to use

- scan the QR code below and select proper system(iOS/android) to download app
- Register and log in : you can register an account with email address or you can log in by guest account. Guest account is able to use all functions of the app, but device will delete all guest info after device is reset.
- click "+" button on upper right corner, follow app instructions to add device and combine with your cellphone.
- Binding device : this Doorbell doesnot support 5G Wi-Fi channel ! Be sure to select the 2.4G Wi-Fi channel and start binding device. 5G Wi-Fi of dual channel router usually has "5g" mark after the name. Remember NOT to select this Wi-Fi for device binding.
- Working logic of doorbell push: press the doorbell after binding, the app will receive the message push, select "reject" or hang up after answering, the doorbell will enter the shutdown state, which can trigger the doorbell to send messages to the mobile phone again.

For example:
"NAXCLOW_2.4G" Correct channel
"NAXCLOW_5G" Wrong channel

if you have modified the wifi channel name, make sure you choose the correct channel for binding.
if you are not sure about the wifi channel, you can login your router backstage for more info. (sticker on the back of router housing)

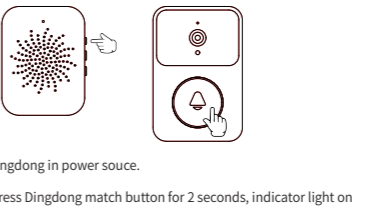


(type router ip address in webbrowser, open the link and input user name and password.)

Warnings :

- please turn on Bluetooth, Wi Fi and allow all permissions of the app.
- please use this product in an environment with good Wi Fi signal and try not to stick it on the metal door.
- this product does not support 5g Wifi.
- before installing the doorbell, please conduct normal function test at the position to be installed to ensure that the product works properly. Remove the lens protective film after installation.

Pair Doorbell&Dingdong



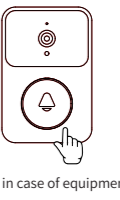
- Plug Dingdong in power source.
- Long press Dingdong match button for 2 seconds, indicator light on suggesting enters pairing mode.
- Press doorbell button once, 2 devices will pair with each other, after paired successfully, indicator lights off.

Warnings:

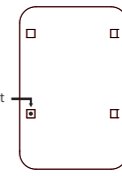
- During pairing, 2 devices should be as close as possible.
- Make sure the doorbell is fully charged.
- After pairing, the indicator light will automatically turn off.
- If you don't ring the doorbell within ten seconds, the dingdong indicator will go out automatically.
- If pairing fails or re pairing is required, please repeat the pairing process.

Reset&Restore factory settings

Reset: press and hold the doorbell key for ten seconds until the doorbell sounds "reset succeeded".



Restore factory settings: in case of equipment crash or other factors, remove the doorbell and press the black button in the doorbell reset pin hole.



backside of doorbell